



Observation

Record all observations of potential problematic gambling behaviour and any incidents concerning your gaming machine operation.

Club: _____

* If you **interact** with a patron about their gambling, complete an **interaction** record instead.

Date: _____

Time: _____

Patron

- | | | |
|---------------------------------|--------------------------------|--------------------------------|
| <input type="checkbox"/> Male | <input type="checkbox"/> <18 | <input type="checkbox"/> 45-54 |
| <input type="checkbox"/> Female | <input type="checkbox"/> 18-24 | <input type="checkbox"/> 55-64 |
| | <input type="checkbox"/> 25-34 | <input type="checkbox"/> 65-74 |
| | <input type="checkbox"/> 35-44 | <input type="checkbox"/> 75+ |

Patron's name (if known): _____

Previous observation or interaction for this patron? Yes No

Observation / Incident Details

Provide sufficient detail such that other staff and management can understand your observation:

Staff Details

Staff Member: _____

Signed: _____

Badge Number: _____

Position: _____

Manager's Instructions / Comments

Manager: _____

Date: _____

