



THE ONLY OFFICIAL INDUSTRY
BODY REPRESENTING THE
INTERESTS OF LICENSED CLUBS
IN SOUTH AUSTRALIA



community way of life!

CLUBS SA MEMBERSHIP BENEFITS AND SERVICES



AFFILIATED WITH
Clubs Australia



ABOUT CLUBS SA MEMBERSHIP

Holding a Club licence comes with many responsibilities and obligations. You may already have the basic knowledge and experience required; however, operating a viable and compliant Club has many challenges that you will need to address to succeed. This is where we help.

We have a team of specialists in Liquor and Gaming legislation, Workplace Relations, WHS and Club Governance:

- WE PROVIDE PRACTICAL ADVICE ON OPERATIONAL MATTERS
- WE OFFER ADVICE AND GUIDANCE ON REGULATORY & LEGAL ISSUES
- WE PROVIDE REPRESENTATION
- WE PROMOTE THE CLUB INDUSTRY
- WE OFFER MEMBER ONLY BENEFITS



WE HAVE
A VOICE

Clubs SA actively represents Licensed Clubs at all levels of government and industry.

We ensure our Members' concerns and opinions are heard

WHY CLUBS SA?

LIQUOR

Nearly 300 instances of non-compliance are detected by Clubs SA every year. SIGNIFICANT \$\$\$ FINES & DISCIPLINARY ACTION AVOIDED

WH&S

Over 200 instances of non-compliance are detected by Clubs SA every year. SIGNIFICANT \$\$\$ FINES & DISCIPLINARY ACTION AVOIDED

WORKPLACE RELATIONS

Over 200 instances of non-compliance are detected by Clubs SA every year. SIGNIFICANT \$\$\$ FINES & DISCIPLINARY ACTION AVOIDED

CLUBS SA MEMBERSHIP GIVES YOU ACCESS TO THE TOOLS AND SUPPORT TO HELP AVOID COSTLY OVERSIGHTS AND MISTAKES

Club Governance

Governance is the system by which your Club is controlled. It is about how your Club manages its resources for the benefit of both members and stakeholders. Clubs SA provides governance advice and support in all areas including:

- Roles and Responsibilities
- Purpose and Strategy
- Integrity and Accountability
- Financial Controls
- Risk Management
- Obligations under legislation

“CBS works closely with industry associations including Clubs SA to increase their members’ understanding of, and compliance with their liquor licensing obligations. CBS encourages the use of materials, such as the Clubs SA Liquor Records and Compliance Manuals that help licensees to fulfil their obligations.”

Consumer & Business
Services

Liquor Licence Compliance

Clubs SA is the best placed Body to advise and assist its Members in the implementation of the South Australian Government’s review of the State’s Liquor Licensing laws.as it has been significantly involved in all stages of the Review.

We fully recognise the importance of understanding a Club’s obligations for liquor compliance. As a result, Clubs SA provides a range of resources and specialist advice to assist Clubs in their efforts to fulfil their obligations.

Materials include:

- Liquor Compliance manuals
- Liquor Risk Assessment and Management Plan
- Club Roles and Responsibilities document
- Workplace Health & Safety updates and advice

Advice typically includes:

- Licence applications
- Changes in trading conditions
- Renovations & Alterations
- Transfers & Amalgamations etc.

Training and Education

Continued professional staff development through training and education is the key to maintaining standards and compliance. Clubs SA provides a comprehensive calendar of current, cost-effective courses that focus on essential areas of the licensed club business.

Training is provided both at Clubs SA and in-house (minimum numbers apply) by Registered Training Organisation, Club & Hospitality Training Services, at a heavily discounted rate for Clubs SA Members.

Courses typically include:

- Club Governance
- Responsible Service of Alcohol
- Basic, Advanced and Refresher Gaming
- Certificate training in Management, Hospitality & Cookery
- Liquor Licensing Laws
- Food Safety & Hygiene
- First Aid

Clubs SA can also provide workshops on specific issues including the impact of new legislation



Club & Hospitality Training Services (CHTS) is a not-for-profit Registered Training Organisation (RTO) and the training arm of Clubs SA. CHTS is also an approved WorkReady provider.

RTO National Provider No. 1050

Workplace Relations Advice

Clubs SA provides specialist, up-to-date advice and support in Workplace and Employment matters over the telephone and face-to-face.

Matters that can be addressed within 30 minutes are provided as part of your Clubs SA membership.

These typically include:

- Interpretation of awards and general industrial law, wage rates and payroll issues
- Recruitment, termination and redundancy advice
- Guidance in Work Health & Safety responsibilities
- Advice on managing poor performance
- Conciliation on minor matters

Matters that require further specialist assistance are available at heavily discounted rates for Clubs SA Members.

These typically include:

- Addressing unfair dismissal claims at the Fair Work Commission
- Union disputes
- Preparation of complex employment contracts
- Work Health & Safety matters including bullying claims
- Negotiation and subsequent preparation of Enterprise Bargaining Agreements and Individual Flexibility Agreements

Resources and Publications

As a Clubs SA Member, you will receive up-to-date information on current issues through a range of publications and a suite of valuable tools and resources.

- Regular bulletins with up-to-date information on industry issues
- Monthly e-newsletter “Keeping in Touch”
- Legislation updates
- Email alerts
- Annual magazine “Clublink”
- Clubs SA website and access to Members’ Only section

Reference materials and a range of pro forma documents are available complimentary for Clubs SA Members, including:

- Directors' Manual for Licensed Clubs.
Topics including:
 - The Law
 - Corporate Governance
 - Director's/Committee's Roles and Responsibilities
 - Constitution
- Work Health & Safety
- Workplace Relations/Human Resource Management
- Template for appointment /engagement of permanent/part-time /casual employee
- Signage and stationary
- Liquor Price Guides
- Award Rates Schedules

Hard copies and assistance in the preparation and completion of documents may incur an additional, heavily discounted cost.

Member Events

Each year, Clubs SA hosts several different events where you can meet to share ideas and experiences with other Club representatives, and learn about legislative changes and latest trends in the industry:

- Regional Meetings
- Members' Forums
- Charity Fundraising Day
- Awards for Excellence

The prestigious Awards for Excellence are held each year and the event is open for nominations from Clubs SA Members. The Gala Night presents a platform to showcase the many achievements made by Clubs, their staff and their volunteers.

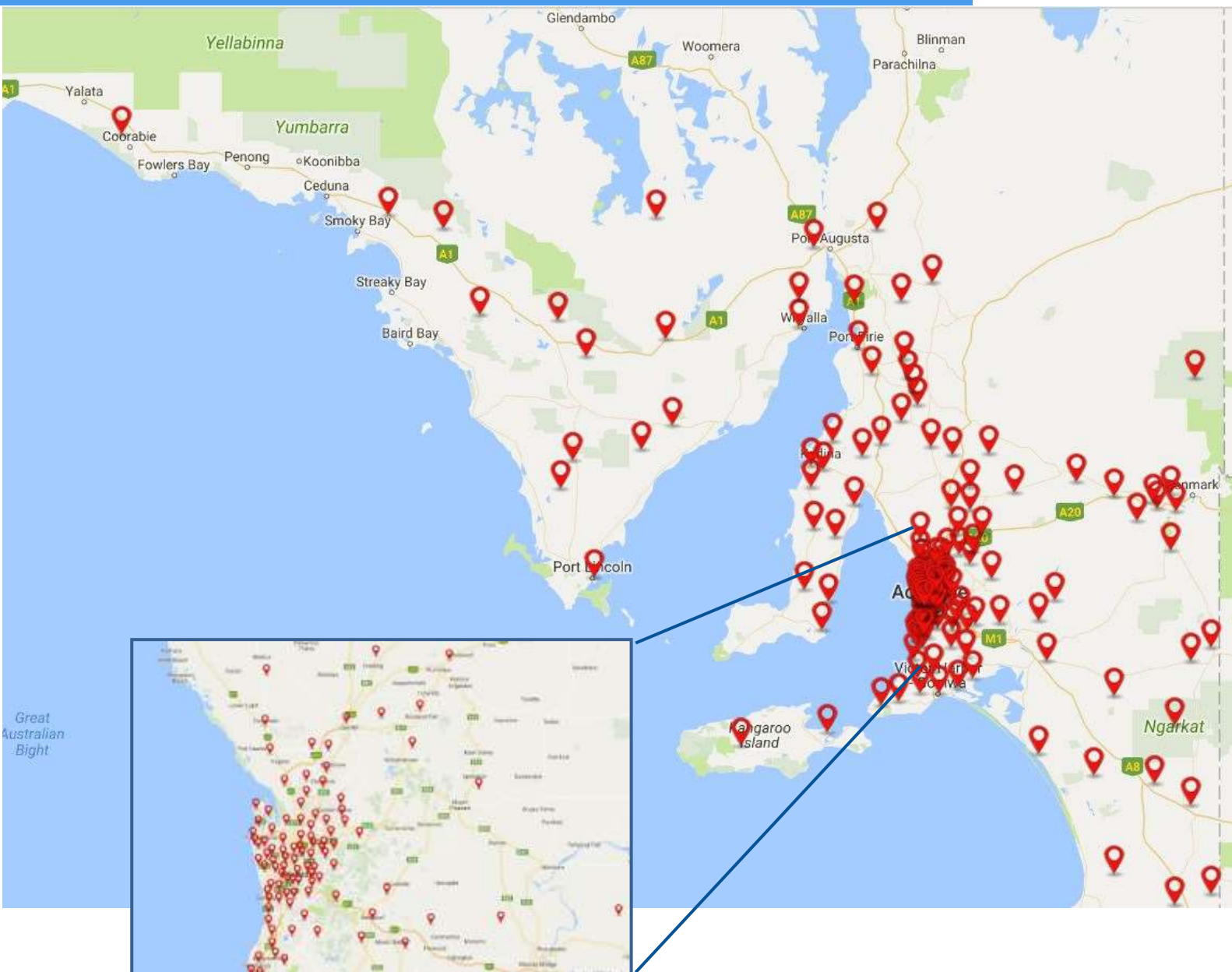
Additional benefits

Clubs SA has a range of Corporate Partners offering services and products to its Members. These include:

- Preferential pricing
- Special offers
- Free initial consultations
- Rewards programs
- Introductory offers
- Complementary assessments

Clubs SA Members can also receive valuable marketing exposure through the publicising of events, achievements and facilities on its website and social media platforms and its publications.

Clubs SA Members throughout SA



JOIN US TODAY

AND REAP THE BENEFITS!

Contact the Team at Clubs SA House

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WE LOOK FORWARD TO MEETING YOU!

